



### Morning Session-9AM-12PM

<b>Course Name/Number/CEU</b>	Catastrophe-Managing the Psychological Trauma –C04922-3 CEUs
<b>Presenter:</b>	Dr. Ray Shelton, Temporary Accommodations
<b>Course Description</b>	How to manage traumatic stress in the workplace.

### LUNCH SPONSORS:

Jane Holt, Eastern Medical Consultants  
Bill Dilemme, PMSI

### Afternoon Session 1PM-4PM

<b>Course Name/Number/CEU:</b>	Fire Investigation For Claims Adjuster–C07576-3 CEUs
<b>Presenter:</b>	Neil Murphy and Tim Jonas-Unified Investigations & Sciences, Inc.
<b>Course Description:</b>	Attendees will be able to: Identify red flags of potential fraud as found during a review of a fire loss claim. Recognize red flag indicators from an initial fire scene visit. Identify potential liability issues related to fire loss claims.

This CE meeting will be held at the North Carolina League of Municipalities,  
**Albert Coates Building, 215 North Dawson Street, Raleigh.**

**No Parking at Location. Parking will be offsite at**

**Quorum Center Building Parking Garage, 323 W Jones St. Entrance to parking is on [North Harrington Street](#)**

**CE Courses are free to current members of the Raleigh Claims Association. Fee to non-members is \$15 and includes one-year membership in the RCA with completed membership application.**

If you plan to attend, you must register in advance by **September 10<sup>th</sup>, 2010**. Please complete the lower portion of this flyer and submit it to: RCA, P.O. Box 10183, Raleigh, NC 27605, or email the form, (or the information on the form) to [ce@raleighclaims.org](mailto:ce@raleighclaims.org)

Name: \_\_\_\_\_  
Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_  
Telephone: \_\_\_\_\_ Email: \_\_\_\_\_  
Company/Title: \_\_\_\_\_

I will be attending both CE sessions =OR=  I will only attend the AM session  
 I will only attend the PM session

2010 member, no fee due

\$15.00 enclosed (includes membership), payable to “Raleigh Claims Association”

2010 [application attached](#)

Nonmember--\$10 enclosed, I do not wish to join the RCA